



FOR YOUTH DEVELOPMENT
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Scott County Family YMCA Member Handbook

(February 2010)



805 Community Way
Scottsburg, Indiana 47170
(812) 752-YMCA

www.scottcountyfamil

YMCA Hours of Operation

(Pool Schedule is different)

Monday	5am - 9pm
Tuesday	5am - 9pm
Wednesday	5am - 9pm
Thursday	5am - 9pm
Friday	5am - 6pm
Saturday	7am - 5pm
Sunday	1pm - 5pm

Holidays Observed (Facility Closed)

- New Years Day
- Easter Sunday
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Pool Hours of Operation

(The Pool is closed Monday - Friday between 1-4pm)

Monday	6am - 8pm
Tuesday	6am - 8pm
Wednesday	6am - 8pm
Thursday	6am - 8pm
Friday	6am - 5:30pm
Saturday	8am - 4:30pm
Sunday	1pm - 4:30pm

Welcome to the Scott County Family YMCA!

The Scott County Family YMCA is your provider for all types of fun activities. The 25,000 square foot facility on 15 acres houses fitness equipment and services designed to promote a healthy spirit and body for individuals and families. The facility includes:

- 11,000 square foot gymnasium for basketball and volleyball, along with an elevated running/walking track surrounding the gym floor
- A 6 lane lap pool and a warmer therapy pool
- Aerobic and Conference Room
- Fully supplied Fitness Center with cardiovascular and weight training equipment
- Men's and women's locker rooms
- Outdoor Patio Area
- Lobby and Reception Area
- Outdoor half-mile track
- Child Watch Room

Values

At the Scott County Family YMCA the word value has many meanings. From the value we place on our participants to the core values of respect, responsibility, honesty, caring, which we demonstrate in our actions every day. Values help shape the way we deliver all our programs, from health and wellness classes to family programs, teen and youth activities and more. Our members are valued partners in building strong kids, strong families and strong communities. You can belong today.

From fitness to family events and social support, we have helped members improve their health and well being since. Join us for values-based programs and activities that meet your needs and interests. Drop by, tour the facility, ask questions of our staff. We are a community organization and work to support your growth in spirit, mind and body. We build strong kids, strong families, strong communities.

Everyone is Welcome

The YMCA is a membership organization open to all people. The YMCA welcomes women and men, girls and boys of all ages, races, ethnicities, religions, abilities and financial circumstances. We embrace diversity, reflecting the needs and composition of the communities they serve.

Discover the Joy of Volunteering!

Scott County Family YMCA members make a difference in our programs every day! Coaches, volunteer instructors, and parents have the distinct opportunity to teach kids about the four pillars of the YMCA Character Development: Caring, Honesty,

Respect, and Responsibility. Discover for yourself the joy of volunteering! Please contact Member Services for more information at (812) 752-9622.

YMCA Financial Assistance - A Community Partnership

As a non-profit organization, YMCA programs are subsidized by contributions given by individuals, companies, and foundations. These generous contributions make possible a Financial Assistance Program whereby those who are unable to afford fees may, upon their request, be awarded scholarships. The amount of assistance is based on demonstrated need as determined on an individual basis.

How can I obtain financial assistance?

It's easy to apply for financial assistance. To download a standard Financial Assistance Application to print out, visit our website or the Member Services Desk. You can drop it off, with the valid support documentation at the front desk. When you complete the form, please include the amount of assistance that you will need. Scholarship arrangements are usually made within three to four weeks of application submission.

Which YMCA programs offer financial assistance?

Assistance is available for all YMCA programs, including individual, family and senior memberships, as well as child care, camp, youth sports and special classes.

Will my financial assistance application and information be confidential?

Financial Assistance Applications are held in complete confidence and are seen only by YMCA administrative staff members. Individuals receiving assistance receive the same program services as those paying full fees.

How can I help the Y and show my appreciation for financial assistance?

Financial assistance recipients are encouraged to volunteer at the YMCA. There are many volunteer opportunities available. YMCA volunteers are involved in educational tutoring, clerical assistance, event planning, coaching youth sports, and facility maintenance. Some volunteers have special talents or skills that they provide for the Y. As a non-profit organization, the YMCA is grateful to the hundreds of community volunteers who help out in many ways each day.

The YMCA encourages Financial Assistance Recipients to write a brief note describing how the program has been of help to them. These may be shared with YMCA supporters, who appreciate knowing how their contributions are used.

Who provides the funds for the financial assistance?

The Financial Assistance Program is made possible through generous gifts provided by the businesses and individuals who contribute to the YMCA's annual Community Support Campaign, foundation grants from the YMCA Endowment Fund, The Scott County Community Foundation and from the United Way.

Current Membership Dues

(Membership rates are subject to change with 30 days advanced notice)

Type	Monthly Bank Draft	3 Month	Join Fee	Annual No Join Fee!	Requirements
Family	\$47	\$153	\$50	\$552	Husband, Wife and dependant children
Adult	\$30	\$102	\$30	\$348	Age 20-61
Teen	\$22	\$78	\$20	\$252	Age 13-19
Youth	\$12	\$48	\$20	\$132	Age 3-12
Senior Family	\$40	\$130	NA	\$468	One adult must be at least 62 years old. Same rules from Family Membership also apply
Senior Adult	\$27	\$93	NA	\$312	Age 62+

Join Fee: Required the first time you join the YMCA. Joining fee also required if you let your Membership lapse longer than 90 days. Dependants can remain on household/family memberships if in college until graduated.

Membership Card / Photo ID Policy

For the safety of our members and the security of our building, all members and guests entering the facility must present a current Scott County Family YMCA membership card or picture ID to be admitted. It is the policy of the Scott County Family YMCA to deny access to anyone- members or visitors – who can not show a picture ID upon entering the building.

Guest Pass Policy

Individuals and families who are not members of the Scott County Family YMCA may have access to the facility as a guest. All guests shall be required to conform to YMCA policies and must pay posted fees. Adult guests are limited to six visits. On the seventh visit, membership will be required

Away Pass Guests

Members from another YMCA, in good standing, may utilize the Scott County Family YMCA without a fee up to six times per year. All other visits will be at the published AWAY rate.

Guest Prices

Effective June 7, 2010

Guest Pass (16 and older)	\$10.00
Youth Pass	\$5.00
AWAY Pass (First Six Visits)	N/C
AWAY Pass (After Sixth Visit)	\$10.00

DAILY FEES WILL GO TOWARDS JOIN FEE

Policies

Satisfaction Guaranteed

Within 30 days of joining the Scott County YMCA, if you are not completely satisfied with your membership for any reason, we will refund your joining fee.

Insurance Disclaimer

It is the member or participant's responsibility to provide his or her own accident and health insurance. The YMCA does not provide any such coverage for members or participants.

Pictures

Pictures are taken by YMCA staff for promotional purposes. Your picture may be used at any time to promote the YMCA.

Lockers

The lockers in the men's and women's locker rooms are for **day-use only**. Long-term lockers can be rented for \$5 per month, subject to availability. If no lockers are available, you can be put on the waiting list. Never leave anything in a locker that has not been assigned to you: the lock will be cut and the contents removed.

If you have a lock cut, check with the Member Services Desk for your belongings. If you do not claim your belongings immediately, they may be placed in Lost and Found.

Always lock your locker! The YMCA is not responsible for lost or stolen items, or for items we remove from lockers used without authorization.

Lost & Found

The YMCA is not responsible for lost or stolen articles. Lost and Found items are kept at the Member Services desk for 14 days and then donated to a charitable organization.

Identification

The YMCA is a membership organization. Photo ID with proof of age is required for membership.

Cancellation and Refund Policy

All schedules, activities and class fees may be changed or cancelled by the YMCA without notice. If the YMCA cancels a class that has a fee, a full refund or credit toward another session will be issued.

For specific refund requests, inquire at the Member Services Desk.

Returned Checks

The YMCA reserves the right to charge a service fee on all returned checks and electronic fund transfers which are not honored by the bank.

Transferring

If you're leaving another YMCA to come to Scott County, or you're moving away and plan to join a YMCA in your new town, be sure to ask Member Services for a transfer letter before you leave. Bring that letter to your new YMCA when you go to enroll, and your enrollment fee may be waived. (The letter is good for 30 days for members joining the Scott County Family YMCA. When transferring from Scott County to another YMCA, you should check with that YMCA for their policy.)

Canceling

To cancel your membership, please come to the Member Services Desk (or give written notice via registered mail) at least 30 days prior to your last day. You must return your membership card upon cancellation. Enrollment fees and bank drafts that have already been processed are non-refundable. For your protection, we cannot accept cancellations over the phone. If you have questions about canceling please call (812)752-7239.

We are sorry to see you go and are very interested in your reason for canceling. When you come in or write to cancel, please tell us why you are leaving so we can continually improve our programs and services.

Facility Guidelines

- Consult your physician before beginning an exercise program, especially if you smoke, have an existing medical condition, or are new to exercising, seriously overweight or pregnant..
- Only personal trainers, fitness staff and swim instructors employed by the Scott County Family YMCA are permitted to train or teach members in the facility.
- Most Sports Programs are co-ed. Please check the Gym Schedule for Open Sport Nights which include regular volleyball and basketball. Gym Schedules are posted on the bulletin boards in the gym, and copies are available at the Member Service desk.
- Pets are not permitted in the facility or on the grounds.
- Report any damaged equipment or maintenance problems to a YMCA staff member.
- The YMCA may terminate membership without cause at any time - determination by the YMCA's Executive Director. The YMCA is a private, non-profit corporation, and reserves the right to refuse service (membership) at their discretion.
- Members shall be dressed in suitable attire. The Scott County YMCA is a family facility and should always be child friendly. Please do not put staff in an uncomfortable situation.
- No food or drink is allowed beyond the lobby area except for non-breakable water bottles.
- In consideration of members who are sensitive to chemicals, please refrain from using heavily scented products anywhere in the building - including the fitness areas, locker rooms and pool.
- Children age 11 and under must be accompanied by an adult at all times, unless signed in with Childwatch. Parents may not leave the building while their children are in swimming lessons. Parents are responsible for the actions of their children.

Code of Conduct

The YMCA is committed to providing a positive atmosphere that is safe and inclusive to all in our community. In order to ensure this, the Scott County Family YMCA has adopted a code of conduct to govern the actions and behavior of all people while in our facilities and while participating in YMCA programs.

Individuals are expected to:

- Uphold the YMCA core values of respect, responsibility, honesty, caring, faith and fun.
- Provide an atmosphere free of derogatory or unwelcome comments, conduct or actions of a sexual nature, or actions based on an individual's sex, race, ethnicity, age, religion, disability, sexual orientation or any other legally protected status.
- Be respectful and cooperative with YMCA staff and others.

The following will NOT be tolerated at YMCA facilities and in YMCA programs:

- Abusive, harassing and/or obscene language or gestures in any form.
- Threats of harm, physical aggression or violent acts
- Weapons of any kind
- Smoking
- Damaging or defacing YMCA property
- Possession, sale, use or being under the influence of alcohol or illegal drugs
- Offensive and unlawful conduct

Individuals who experience or observe inappropriate conduct are encouraged to promptly report their concern to YMCA staff. Every effort will be made to ensure that reports are investigated and resolved promptly and effectively.

Failure to follow this code of conduct will result in disciplinary actions, which may include immediate eviction from the premises, loss of privileges, suspension or expulsion. The YMCA may contact security, police or other authorities for assistance or to take appropriate legal action.

The Executive Director will investigate all reported incidents. Suspension or termination of YMCA membership privileges may result from a determination by the Executive Director if in his/her sole discretion a violation of the YMCA Member Code of Conduct has occurred.